Jay Bennett
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August 22, 1996

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William F. Caton
Acting Secretary
Federal Communications Commission
Mail Stop 1170
1919 M Street, N.W., Room 222
Washington, D.C. 20554

DOCKET FILE COPY ORIGINAL

Dear Mr. Caton:

Re: *CC Docket 96-98*

Today, Marlin Ard (Pacific Bell Deputy General Counsel), Chris Viveros (Pacific Bell Core Team Leader for Local Competition Implementation), Lesley Wood (Pacific Bell Industry Marketing Business Processes) and I met with the following members of the Common Carrier Bureau: A. Richard Metzger, Jr., Kalpak Gude, Melissa Newman and Katherine Schroder. We discussed Pacific Bell's implementation progress on establishing Competitive Local Exchange Carriers' access to Pacific Bell's Operation Support Systems. The attached written materials were utilized.

We are submitting two copies of this notice in accordance with Section 1.1206(a)(1) of the Commission's rules.

Please stamp and return the provided copy to confirm your receipt. Please contact me should you have any questions.

Sincerely,

Jay Bennett

Enclosures

cc: A. Richard Metzger, Jr.
Kalpak Gude
Melissa Newman
Katherine Schroder

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List ABCDE

OSS Function Access - Analysis Summary
Resale, Interconnect, Unbundled Elements

Function	Data Source (System)	Today	1-1-97	Future	Comments
Pre-Ordering					
CSR	MI	Fax LOA to LISC fax CSR to CLC	On-line access to CSR through CLEO	Add gateway (APP to APP) access	Requires blanket LOA from the CLC
Product/Feature availability	APTOS	Monthly diskette	On-line via CLEO/APTOS (10-1-96)	Add gateway access or data download to CLC	
TN Assignment Basic products	PREMIS	Call to unbranded NAC within LISC LISC to PREMIS	On-line via CLEO/TNA (10-1-96)	CLEO and gateway access to NAA	
TN Assignment Vanity numbers	COSMOS	Call to unbranded NAC within LISC LISC to COSMOS	No change	CLEO and gateway access to NAA	NAA is new number administration and assignment system being deployed mid97
TN Assignment Complex products	COSMOS	Call to unbranded NAC within LISC LISC calls NAC	No change	CLEO and gateway access to NAA	Today view is identical to retail process
Svc Location/Living Unit	PREMIS	Call to LISC	On-line via CLEO (10-1-96)	Add gateway access	
Facility Availability Basic Resale/ Link	PREMIS	Call to LISC	On-line via CLEO (QDT, CT & CNF)	Add gateway access	
Facility Availability Centrex	APTOS (M1031)	Call to LISC	On-line via PBSM Inquiry process (9-1-96)	Add gateway access to allow CLC to submit M1031	
Facility Availability Complex products	APTOS (K1023)	Call to LISC	CLC submits order LISC issues AVO or K1023	Add gateway and on-line access to allow CLC to submit K1023	
Service Commitments No field work	CSC (manual)	Standard Interval/ Call to LISC	Standard Interval	Mechanized Customer Commitment via Gateway Access or on-line	Eliminate local procedures for retail
Service Commitments Field work	SORD (FDD)	Standard Interval/ Call to LISC	• Resale: On-line via CLEO/FDD • Unbundled :Std Interval	Add gateway access	

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OSS Function Access - Analysis Summary
Resale, Interconnect, Unbundled Elements

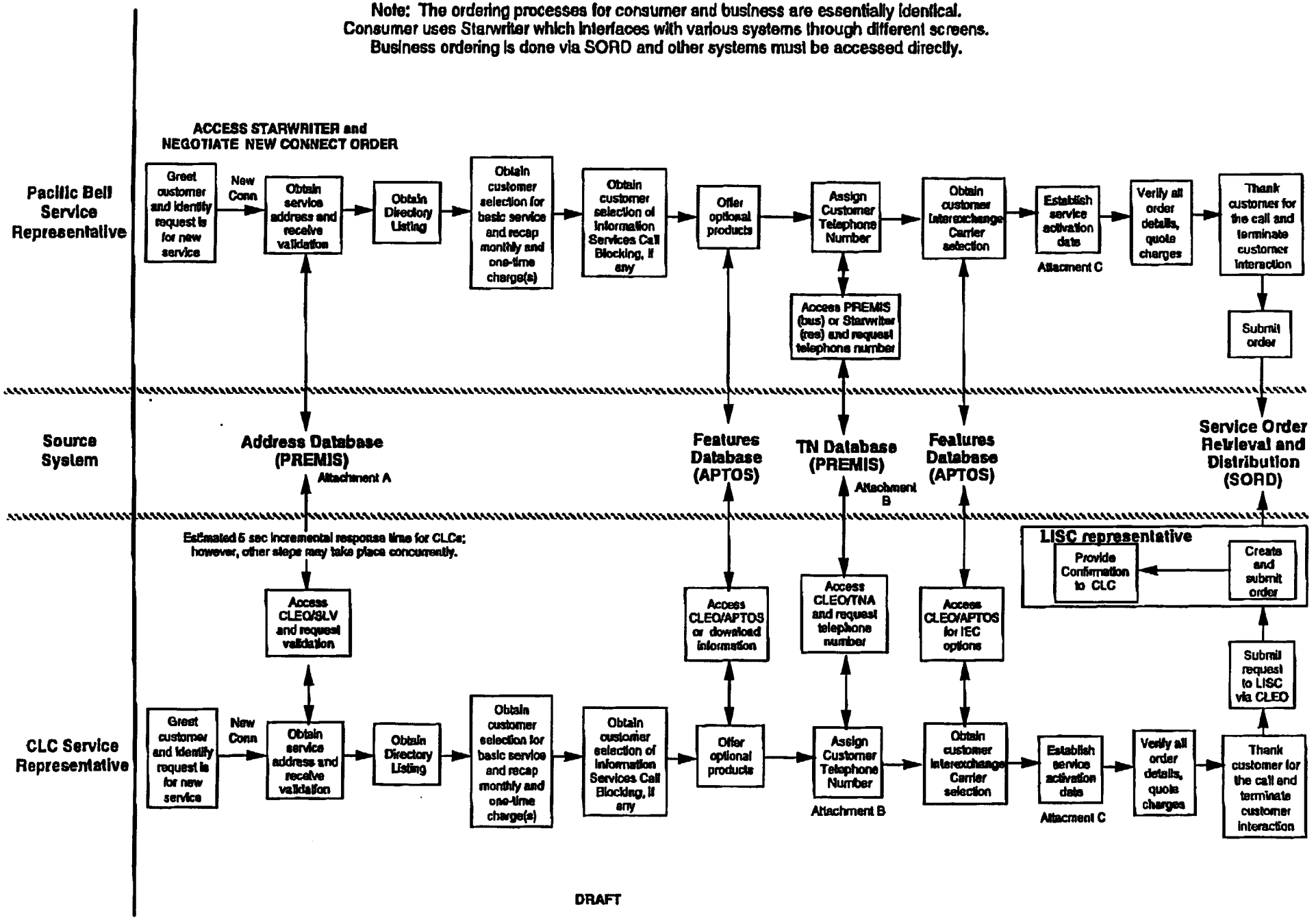
Function	Data Source (System)	Today	1-1-97	Future	Comments
Ordering					
Submit Request for: • Basic Exchange • PBX • Centrex or ISDN • Unbundled Network Elements	CLC	• Fax or NDM via CLEO • On-line via PBSM • On-line via CESAR	• On-line or NDM via CLEO • On-line via PBSM • On-line via CESAR	Add Gateway access to CLEO ordering system	
Request Responses for: • Basic Exchange • PBX • Centrex or ISDN • Unbundled Network Elements	• LISC • LISC • LISC or ISDNSC • LISC	• Fax or NDM • Fax or NDM On-line via PBSM and CMS • On-line via CESAR	• On-line or NDM via CLEO • On-line via PBSM and CMS • On-line via CESAR	Add Gateway access to CLC ordering system	Response mechanism is determined by the order submission method.
E911	CLC	• Fax or NDM via CLEO • On-line via PBSM • Separate gateway access	• On-line or NDM via CLEO • On-line via PBSM • Separate gateway access	Add Gateway access to CLEO ordering system	
Listings	CLC	• Fax or NDM via CLEO • On-line via PBSM • Separate gateway access	• On-line or NDM via CLEO • On-line via PBSM • Separate gateway access	Add Gateway access to CLEO ordering system	
Provisioning					
Binding Post	LFACS	Call to LISC	On-line via CLEO (from SORD)	Add gateway access	

OSS Function Access - Analysis Summary
Resale, Interconnect, Unbundled Elements

Function	Data Source (System)	Today	1-1-97	Future	Comments
Maintenance & Repair					
Trouble Rpt Issuance	CLC	On-line via PBSM or call to ISC	On-line via PBSM or call to ISC	Add gateway access	Can negotiate custom EB access.
Trouble Status	LMOS/NSDB	On-line via PBSM or call to ISC	On-line via PBSM or call to ISC	Add gateway access	Can negotiate custom EB access.
Trouble History	LMOS/NSDB	On-line via PBSM or call to ISC	On-line via PBSM or call to ISC	Add gateway access	Can negotiate custom EB access.
Billing					
Usage	TP/DE	Mag tape or NDM	Mag tape or NDM	Mag tape or NDM	
Claims & Adjustments	CLC	Mail/fax to LISC	Mail/fax to LISC	Based on CLC requirements	

Basic Exchange New Connect

Note: The ordering processes for consumer and business are essentially identical.
Consumer uses Starwriter which interfaces with various systems through different screens.
Business ordering is done via SORD and other systems must be accessed directly.



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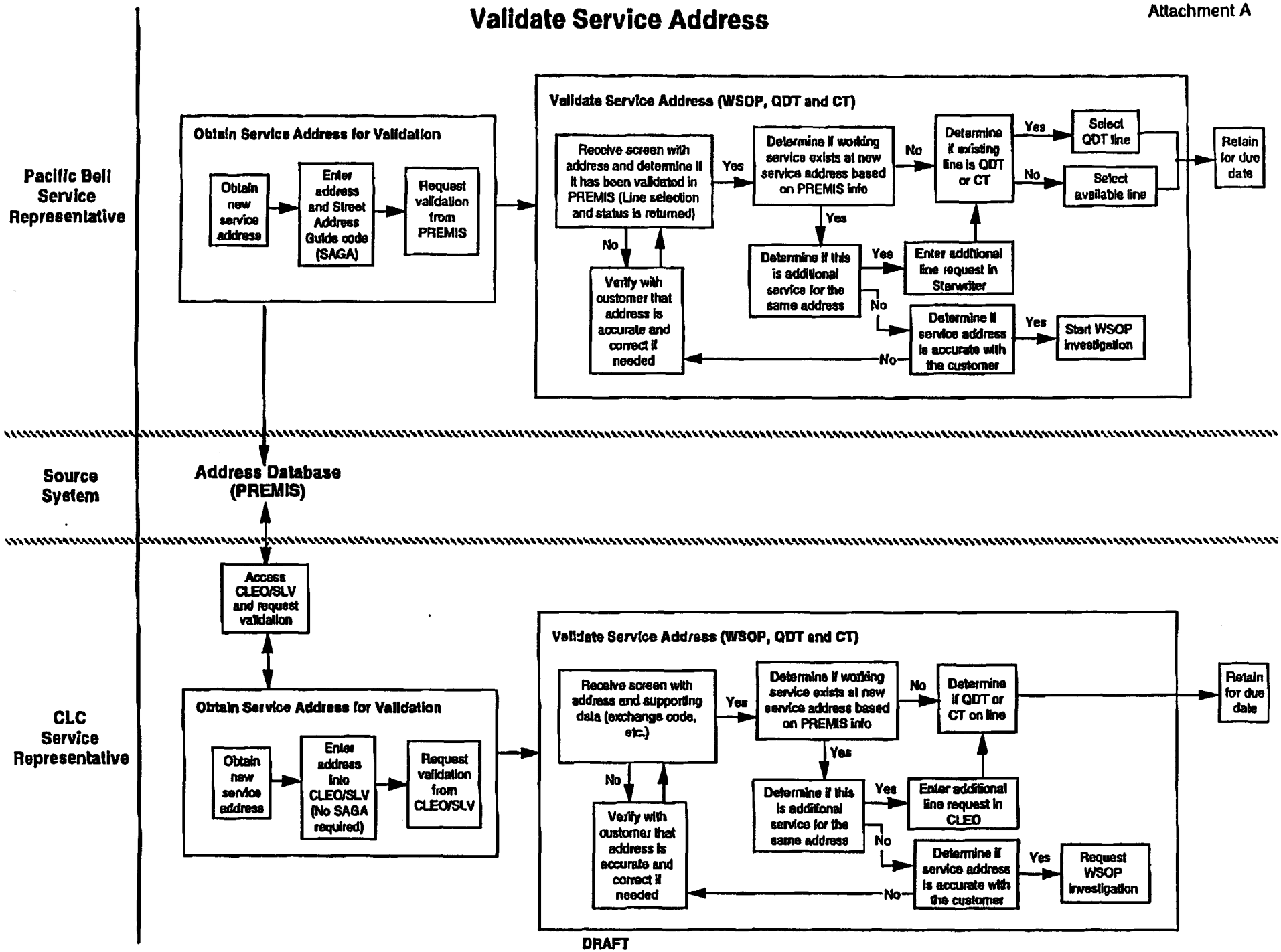
Validate Service Address

Attachment A



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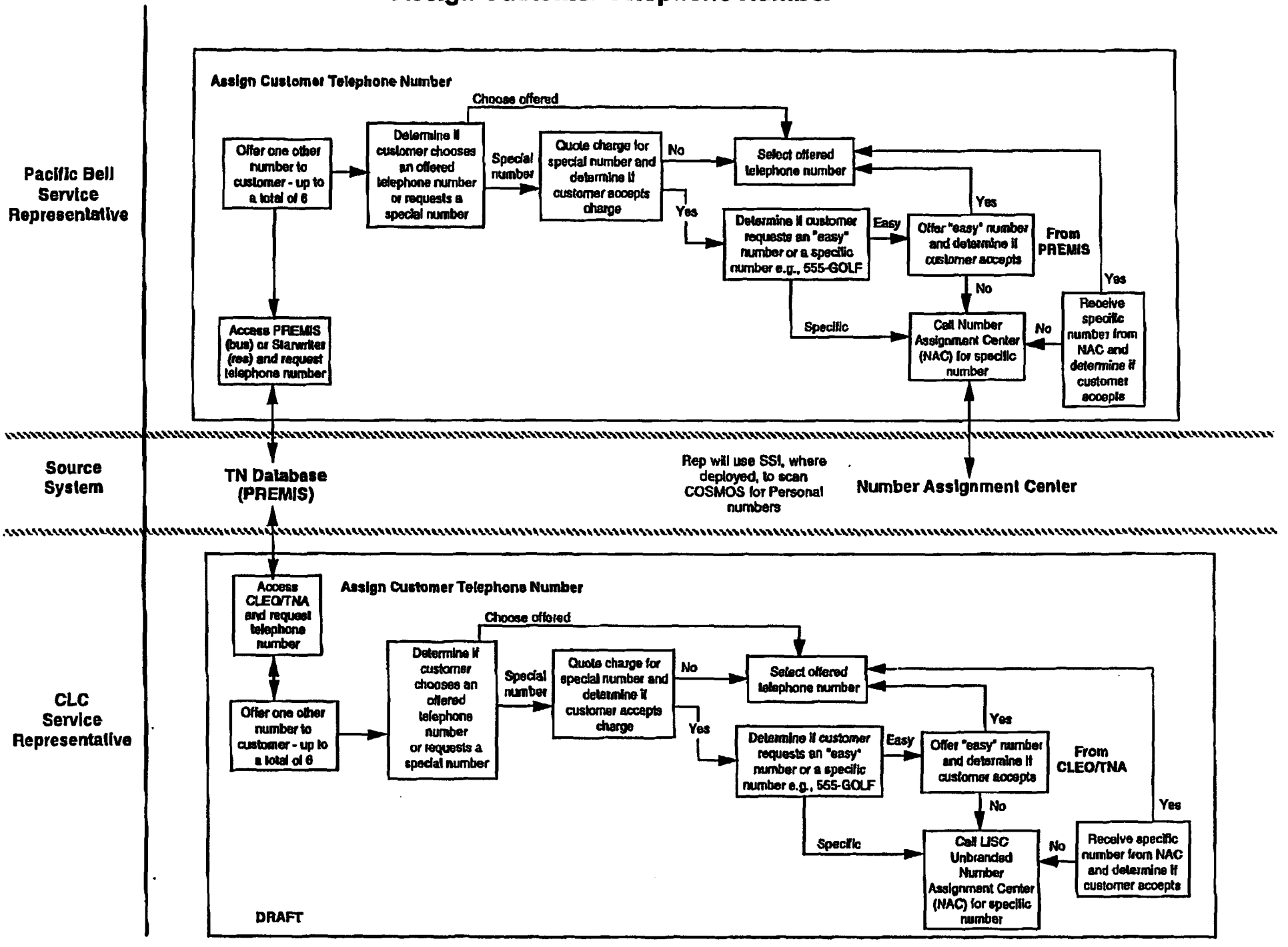
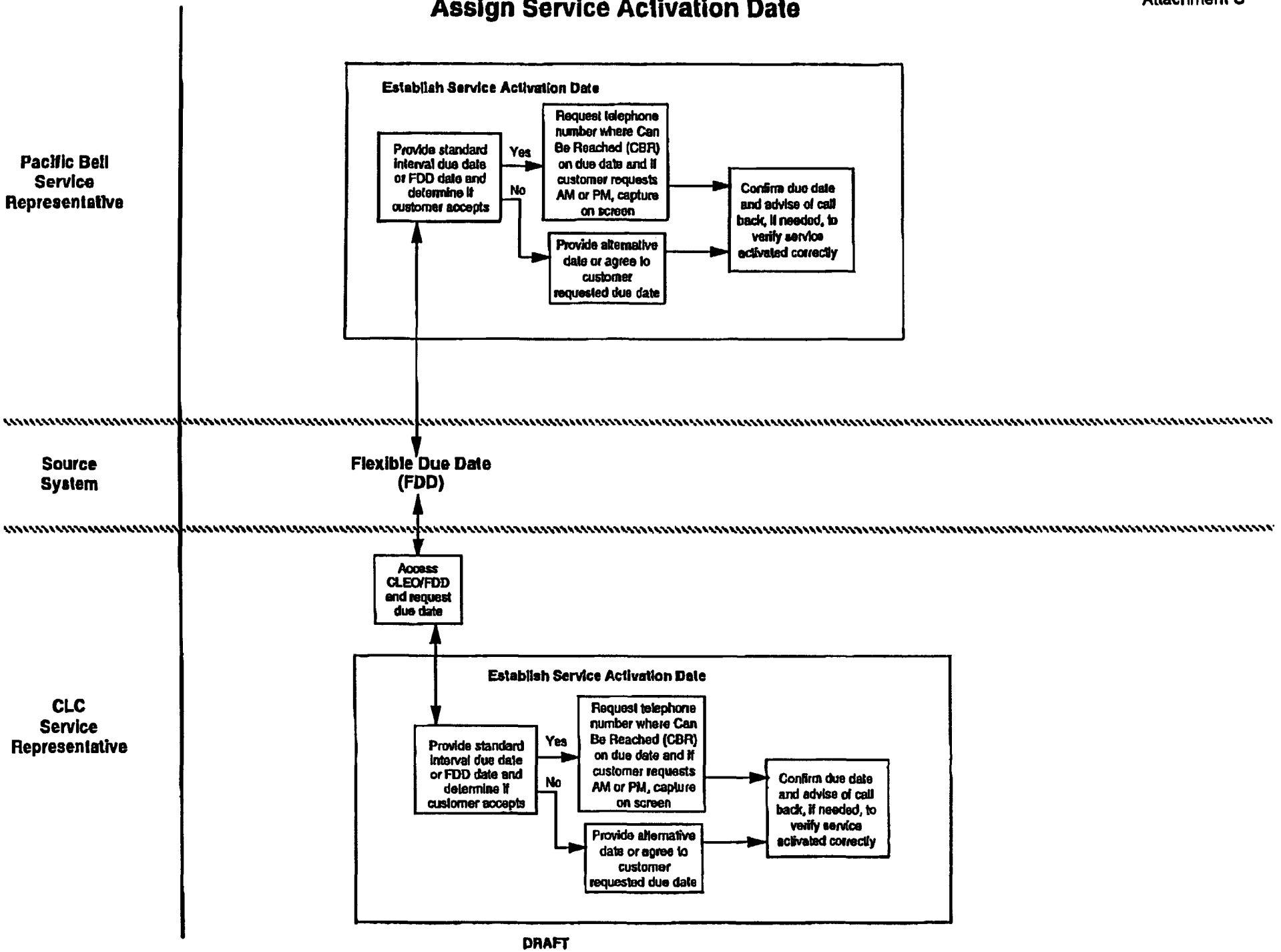
Assign Customer Telephone Number

Attachment B



Attachment C

Assign Service Activation Date



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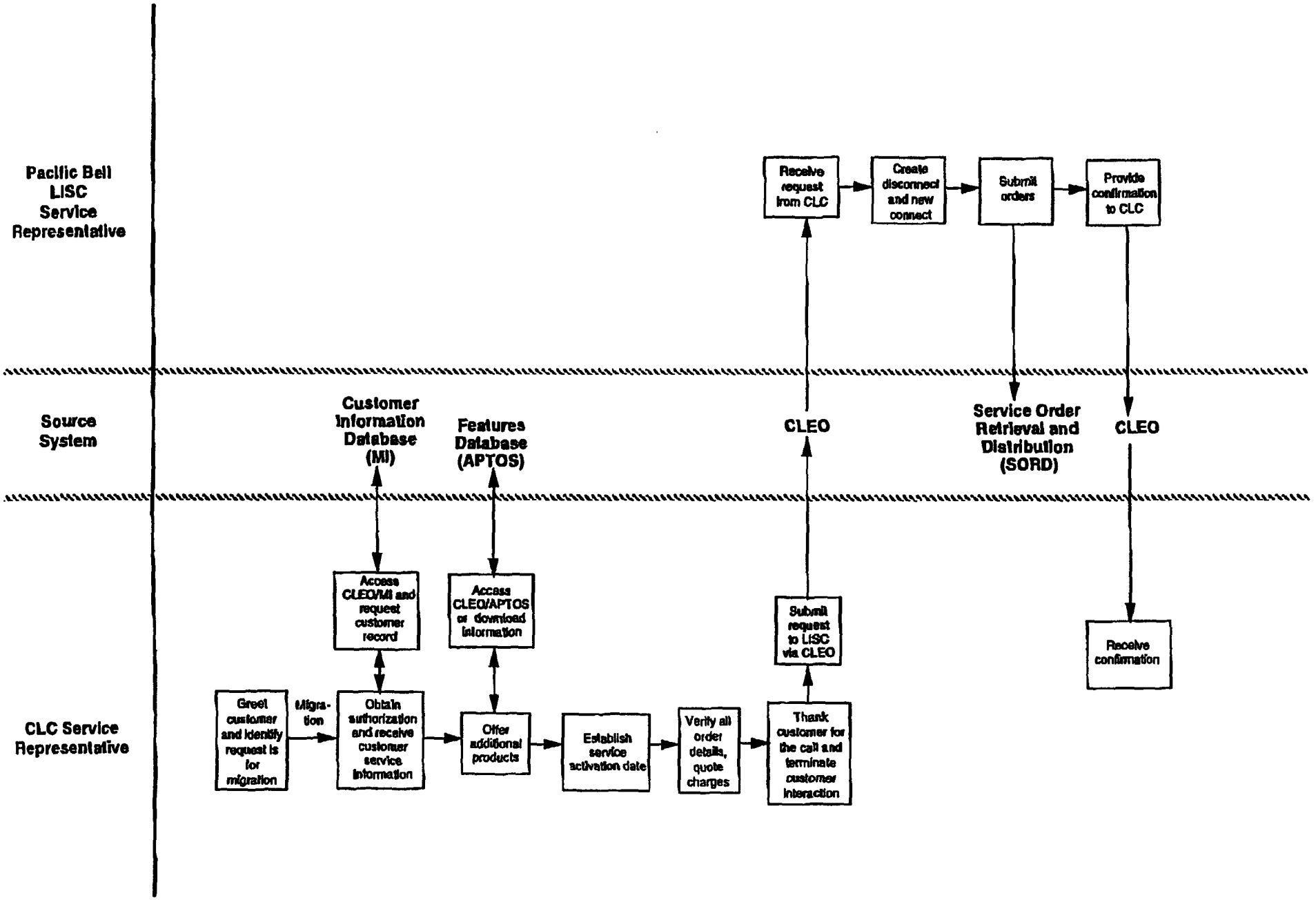
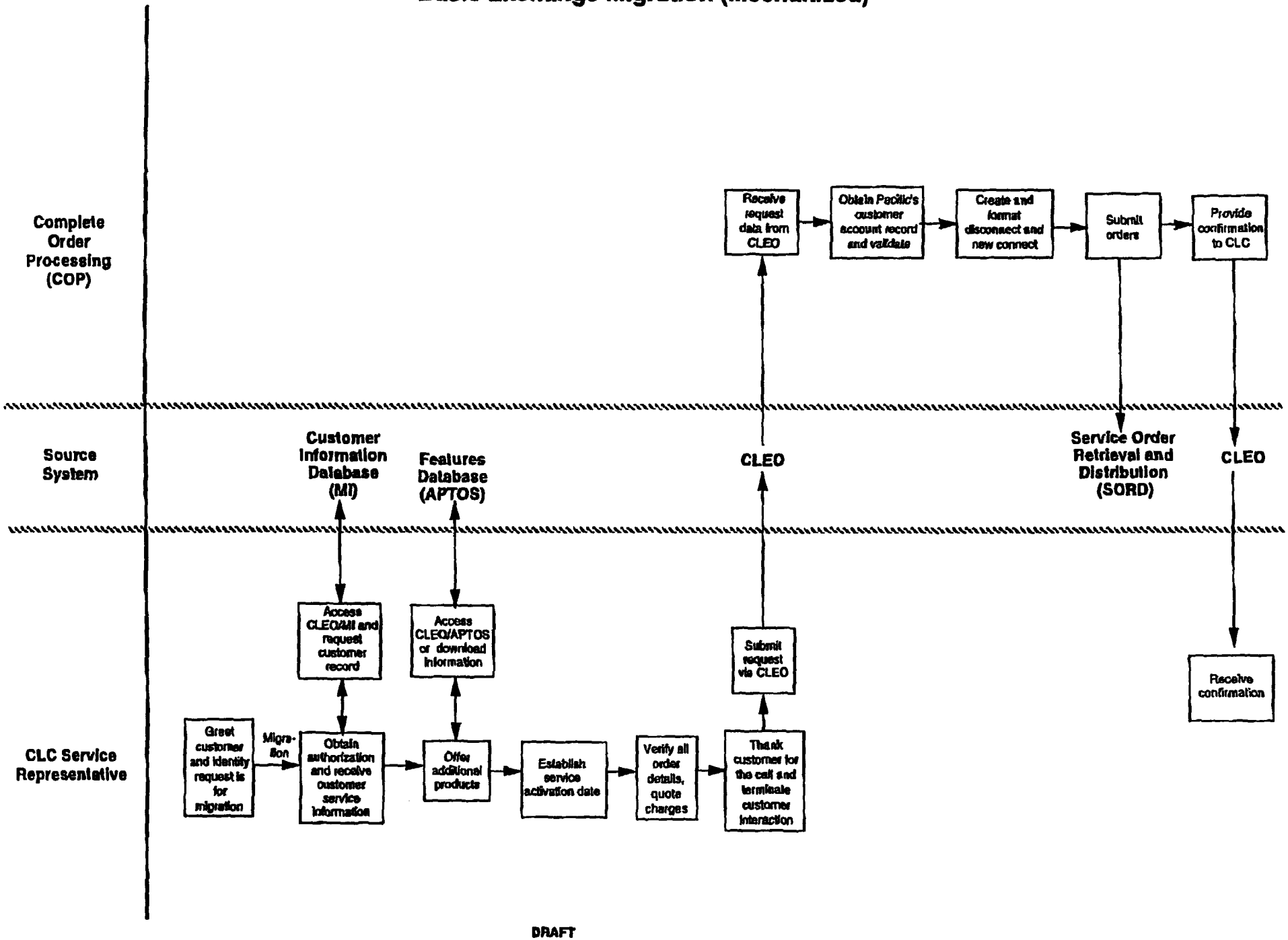
Basic Exchange Migration



Basic Exchange Migration (Mechanized)